



Case Study – MACS Adventure

The right service is closer than you think

MACS Adventure specialises in self guided walking and active holidays in the UK and Europe.

“Running our own IT systems and dealing with all the problems was taking up and increasing amount of my time. I was becoming increasingly concerned about data backup, security and network issues and knew that only an IT firm could handle these type of problems.” comments Neil Lapping, Managing Director of MACS Adventure.

“Working with OCD has freed up a huge amount of my time and I can now focus on my business instead of my IT systems”

Neil Lapping
Managing Director, MACS Adventure

You don't need to go on an adventure to find peace of mind IT support

Like many growing businesses, MACS Adventure relied on one key member of the team to deal with their IT issues.

However, after a moment of clarity, Managing Director Neil Lapping realised this was harming the growth potential of his business. He was being dragged in to situations which were not his core skillset or interest, to the detriment of the company.

Neil decided to speak with a number of IT organisations who had been referred to him via contacts and his business growth adviser at Business Gateway.

“From my initial contact, OCD were completely transparent on pricing, service and issues, offering me a range of solutions which met our needs. They are a pleasure to deal with, offer small company customer service combined with big company expertise, advice and skills. OCD have brought peace of mind, I know the team will sort any issues out quickly and efficiently, because of this I have recommended them on many occasions” comments Neil Lapping.

“Efficient, good value and customer service oriented, are just some of the words I would use to describe OCD”

Neil Lapping
Managing Director, MACS Adventure

The OCD effect

Neil Lapping comments “OCD have been a pleasure to deal with. Kevin should be proud of the great team he has built at OCD. They are friendly, professional and really know their stuff”.

If you need your IT taken care of properly so you can concentrate on growing your business, then get in touch and find out why organisations like MACS Adventure choose to work with us.



What we do

We look after and help develop our customers' IT infrastructures and ensure that they are operating efficiently and to specification. Our products and services are divided into four groups.

Infrastructure Supply

We have partnerships with the leading industry vendors of hardware and software ensuring that we can supply a wide range of systems as appropriate to the needs of our customers.

Support and Maintenance

OCD understands that each organisations needs are different. As a result our support and maintenance services are designed with flexibility at the core, ensuring we can support all our customers in the way they need and want.

Project Management and System Design

We have proven skills and experience in designing infrastructure solutions that fit our customers' needs and project management processes that ensure we deliver on time, to budget and specification first time, every time.

Unified voice and data communications

In conjunction with our strategic partners OCD can deliver fully converged voice and data solutions that deliver real benefits to the way in which organisations make use of their systems

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