

Case Study – DeafBlind Scotland



2 sites and some legacy applications

DeafBlind Scotland is a charitable organisation that specialises in helping people who are deafblind lead fulfilling lives in their own communities

“Spread across two sites our IT systems are set up to be run from the servers across the network. We also have some legacy applications that we need and which have to run even though they are no longer officially supported. All of this makes our IT a little challenging,” states Brian Docherty

“We have a complex IT set up spread across 2 sites. Without OCD it would be exceptionally difficult to keep things going properly.”

Brian Docherty, Chief Executive
Deaf Blind Scotland

Times are getting tougher so we needed to get smarter

One of the challenges being faced by Deafblind Scotland is a potential reduction in both public and private donations during the downturn. The management of the organisation decided to rationalise and modernise its systems. We were asked to design a new system that would help Deafblind move forward.

The main challenges lay in the fact that Deafblind is set up as previously stated, requiring a lot of complex technical work to bring everything up to date. Our solution included some of the standard systems and project services we would normally provide, however we also had to liaise with a number of application providers including Microsoft to ensure that the legacy applications, including some applications build on older versions of Microsoft Access, could be run reliably and effectively on the new system.

This was not an easy project to complete, but the result is a reliable, robust infrastructure that works well and provides Deafblind with an IT environment that will last well into the future. We are also contracted to provide ongoing support to Deafblind Scotland ensuring that the systems continue to provide a reliable working environment.

“We know we can trust OCD. They are the most professional and dedicated group and they deliver just what they say they will”

Brian Docherty, Chief Executive
Deafblind Scotland

It's as clear as day

The result of the project and the ongoing support we provide is a robust reliable IT environment that is future proofed, or as Brian Docherty put it, “This is a real partnership. Our faith was recently proved right when we needed some help with a major issue recently and the OCD guys turned up and went well beyond the call of duty. The result was that we didn't suffer as a business and that is the big thing we rely on with OCD.”



What we do

We look after and help develop our customers' IT infrastructures and ensure that they are operating efficiently and to specification. Our products and services are divided into four groups.

Infrastructure Supply

We have partnerships with the leading industry vendors of hardware and software ensuring that we can supply a wide range of systems as appropriate to the needs of our customers.

Support and Maintenance

OCD understands that each organisations needs are different. As a result our support and maintenance services are designed with flexibility at the core, ensuring we can support all our customers in the way they need and want.

Project Management and System Design

We have proven skills and experience in designing infrastructure solutions that fit our customers' needs and project management processes that ensure we deliver on time, to budget and specification first time, every time.

Unified voice and data communications

In conjunction with our strategic partners OCD can deliver fully converged voice and data solutions that deliver real benefits to the way in which organisations make use of their systems

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